Category: Engagement

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Audience: Staff, Students, Research, Academic, Affiliate

Effective Date: 07 June, 2023 Review due by: 30 June, 2025

Policy Approver: Vice-President (Advancement, Communications And Marketing)

Policy Steward: Executive Director, Communications And Marketing

Supporting Process:

External Relations Processes

Branding Policy (MPF1193)

1. Objective

1.1. The objective of this policy is to protect and enhance the University's reputation by establishing and promoting correct and consistent use of the University brand.

2. Scope

2.1. This policy applies across the University.

3. Authority

3.1. This policy is made under the <u>University of Melbourne Act 2009</u> (Vic) and the <u>Vice-Chancellor's Regulation</u>.

4. Policy

- 4.1. The University logo and other branding materials confirm University ownership or interest, or further the University's image and standing.
- 4.2. The University Brand Guidelines are the official register and reference source of all approved University brand marks.
- 4.3. All staff and students, when using the University logo and any other brand marks, must comply with the <u>Brand Guidelines</u> to communicate a consistent, standard University visual identity, and have a general authorisation to use brand marks in this way.
- 4.4. The Brand Governance Panel, chaired by the Executive Director, University Communications and Marketing;
 - a) ensures alignment of the brand with the University's strategic direction and values;
 - b) approves use of the University logo for official University purposes in accordance with the <u>Brand Guidelines</u>;
 - c) reviews and updates the Brand Guidelines;
 - d) assesses and approves, if appropriate, use of the University logo and brand materials at variance with the Brand Guidelines :
 - e) approves the use of the University logo and brand materials by third parties;
 - f) recommends changes to the University brand to the Vice-Chancellor for approval by the University Executive; and
 - g) takes action to rectify breaches of policy or address disputes.

5. Procedural principles

Use of University logo and brand marks

- 5.1. All staff and students must comply with the Brand Guidelines by:
 - a) using only approved brand marks such as logos, devices, emblems, colours and typefaces;
 - b) setting out University brand marks according to the Brand Guidelines;
 - c) using brand marks only when and where allowed;
 - d) following the style templates for Word documents, letterhead, business cards, PowerPoint displays, charts, tables, signage, photographs, devices, emblems, advertising and other communications; and
 - e) complying with the terms and conditions governing use of brand marks.

5.2. All staff and students must:

- a) obtain the approval of University Communications and Marketing before using any brand mark in association with the University, a division or entity where the intended use of the brand mark is not in accordance with the Brand Guidelines; and
- b) use only the approved logo to identify activities and functions (including academic divisions, schools, offices, units, research centres, educational institutes, businesses, facilities and controlled entities of the University).
- 5.3. University entities and affiliated student bodies must obtain the approval of University Communications and Marketing before using any brand marks.
- 5.4. Deans and division heads are responsible for ensuring their staff adhere to the <u>Brand</u> Guidelines .
- 5.5. Staff wishing to use any University brand mark in a manner that does not conform to, or for a purpose not approved in, the <u>Brand Guidelines</u> must submit an application through University Communications and Marketing to the Brand Governance Panel.
- 5.6. University Communications and Marketing may approve standard terms and conditions of use for a University logo or other brand mark.
- 5.7. A third party organisation may only use the University brand mark, as supplied by University Communications and Marketing, as directed by University Communications and Marketing and on condition that it complies with the approved terms and conditions of usage as outlined in University standard agreements.
- 5.8. University Communications and Marketing maintains a register on behalf of the Brand Governance Panel containing all applications for use of University brand marks and relevant approvals.
- 5.9. The University may take legal action for unauthorised use of the University logo or other brand marks.

Criteria for use of University logo

- 5.10. Use of the University logo is subject to criteria including:
 - a) a proposed use congruent with the University's image and standing;
 - b) the nature of the existing or proposed relationship between the University and a third party;
 - c) visual display and design standards of the proposed use of a suitable standard;
 - d) any implied relationship or implied endorsement resulting from use of the logo;
 - e) a proposed use consistent with the University's teaching, research and community development objectives;
 - f) the proposed use endorsed by a relevant dean or head of department;
 - g) the reputational risk to the University of approving or not approving the proposed use; and
 - h) advice from President of the Academic Board in the case of the University logo being used in association with an academic award or qualification.

Communications and promotions

- 5.11. The Executive Director, Communications and Marketing (or their delegate) may, for and on behalf of the University, approve:
 - a) how the University brand is to be applied in communications and promotions including advertising, marketing, public relations, signage, websites and electronic media, merchandise and other communication mediums;
 - b) advertising and promotional campaigns using the brand, where appropriate and relevant;
 - c) development and use of approved devices, consistent with the brand, from time to time for particular campaigns or activities;
 - d) use of a permanent device to define a program, event or service where it is necessary to distinguish it from general University activities to the extent that the device is consistent with the brand; and
 - e) use of an emblem by affiliated student groups, sporting clubs or student associations to be used alongside the University logo.
- 5.12. University Communications and Marketing incorporates approved devices and emblems into the <u>Brand Guidelines</u> on behalf of the Brand Governance Panel.

Co-branding and corporate logos

- 5.13. The Executive Director, Communications and Marketing, their delegate or the Brand Governance Panel may approve, subject to the logo being displayed in accordance with the requirements set out in the <u>Brand Guidelines</u>, co-branding linking the University logo with one or more third party logos for a common function or activity, such as:
 - a) acknowledgements, sponsorships and promotions (eg in advertising where the University is one of a number of sponsors or supporters of an activity);
 - b) memberships (eg where the University is a member of a professional association); and
 - c) approved collaborations or joint ventures between the University and another entity.
- 5.14. The Executive Director, Communications and Marketing, their delegate or the Brand Governance Panel may approve a distinct corporate logo only in very limited circumstances:
 - a) formal legal joint venture where the University has entered into a legal joint venture agreement establishing a distinct or separate legal entity, for which, by agreement of the parties, the agreement expressly approves creating a distinct corporate logo; and
 - b) controlled entity of the University where the Brand Governance Panel is satisfied that the functions or activities of the entity are entirely separate from those of the University (ie it does not provide educational or research services, or does not provide services to the University) or where the use of a distinct brand would improve the capacity of the entity to market its goods or services in a competitive market.
- 5.15. Where the University proposes to enter into a joint venture agreement requiring the creation of a distinct corporate logo, the need for a distinct logo must be discussed with the Executive Director, Communications and Marketing (or their delegate).

6. Roles and responsibilities

Role/Decision/Action	Responsibility	Conditions and limitations
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Chair the University's Brand Governance Panel Ensure alignment of the brand with the University's strategic direction and values Ensure processes are developed and implemented in support of this policy, are aligned with this policy at all times, and are regularly reviewed and revised in a manner that facilitates their continuous improvement	Executive Director, Communications and Marketing	
Recommend changes to the University Brand to the Vice-Chancellor for approval by the University Executive Approve the processes and guidelines for the use and protection of the University brand, name and reputation Take action to rectify breaches of policy or address disputes	Brand Governance Panel	
Ensure staff comply with the Brand Guidelines	Deans, Faculty Executive Directors, School Executive Directors, division heads	

7. Definitions

Brand mark means the University logo, logo elements, devices, emblems, images, colours or typefaces that indicate or imply University ownership or interest.

General authorisation means use of the brand mark in accordance with the Brand Guidelines .

University logo means the unique combination of the University of Melbourne crest, motto, and the words 'The University of Melbourne'.

POLICY APPROVER

Vice-President (Advancement, Communications and Marketing)

POLICY STEWARD

Executive Director, Communications and Marketing

REVIEW

This policy is to be reviewed by 30 June 2025.

VERSION HISTORY

1	Senior Vice Principal	27 July 2012	27 July 2012	New version arising from the Policy Simplification Project. Loaded into MPL as Version 1.
2	Vice-Principal, Engagement	21 July 2016	21 July 2016	New version arising from the Policy Consolidation Project.
3	Policy Officer	2 May 2018	2 May 2018	Fixing links to branding guidelines for all sections with references to the Branding Guidelines.
4	Vice-Chancellor	7 March 2019	2 September 2019	Changed Policy Approver to Vice-President (Strategy & Culture) (previously Vice-Principal, Engagement)
5	Vice-President (Strategy & Culture)	16 August 2019	2 September 2019	Updated sections 5 and 6 to reflect Chief Operating Officer portfolio changes. Editorial amendments to correct minor errors or align with the University's policy style guide.
6	Executive Director, Communications and Marketing	5 April 2022	31 May 2022	Major review checklist completed. Minor changes made. Review date revised.
7	Vice-President (Advancement, Communications and Marketing)	6 June 2023	7 June 2023	Policy Approver changed from Vice-President (Strategy & Culture) to Vice-President (Advancement, Communications and Marketing).